

Naples, Italy



VETERINARY TREATMENT FACILITY

# WELCOME TO NAPLES VTF!

**TELEPHONE:** DSN 629.7913 OR 081.811.7913

**EMAIL:** [usn.naples.navhospnaplesit.mbx.vet-clinic@mail.mil](mailto:usn.naples.navhospnaplesit.mbx.vet-clinic@mail.mil)

**OFFICE HOURS:** MON, TUES, WED AND FRI / 0900-1600 (except 1230-1330)

**\*\*CLOSED on THURSDAYS and every last day of the month for inventory\*\***

- **PLEASE PROVIDE THE FOLLOWING WITH THIS FORM WITHIN 30 DAYS OF ARRIVAL/ ADOPTION :**  
**MILITARY ID + VACCINE HISTORY + MEDICAL RECORDS OF CHRONIC DISEASE + PRESCRIPTIONS**
- REGISTRATION OF YOUR PET(S) CAN BE DONE IN PERSON OR ONLINE and YOU DO NOT NEED AN APPT
- YOUR PET(S) DOES NOT NEED TO BE PRESENT FOR REGISTRATION UNLESS REQUESTED!

### SPONSOR INFORMATION:

SPONSOR NAME: \_\_\_\_\_ RANK: \_\_\_\_\_

COMMAND: \_\_\_\_\_ SPOUSE NAME: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

PHONE: \_\_\_\_\_ WORK: \_\_\_\_\_ CELL: \_\_\_\_\_

SPOUSE CELL: \_\_\_\_\_ E-MAIL(s): \_\_\_\_\_

BRANCH: \_\_\_\_\_ ACTIVE DUTY/ RESERVE/ RETIRED/GS /CIVILIAN (circle one)

PLANNING TO LIVE ON/OFF BASE? \_\_\_\_\_ PRD: \_\_\_\_\_

PREVIOUSLY SEEN AT ANOTHER MILITARY VTF? WHERE? \_\_\_\_\_

STATESIDE ADDRESS: \_\_\_\_\_ PHONE: \_\_\_\_\_

**PET #1:** NAME: \_\_\_\_\_ CAT / DOG

DOB: \_\_\_\_\_ SEX: MALE/FEMALE SPAYED/NEUTERED/INTACT

BREED: \_\_\_\_\_ COLOR: \_\_\_\_\_

WEIGHT: \_\_\_\_\_ MICROCHIP # \_\_\_\_\_

**PET #2:** NAME: \_\_\_\_\_ CAT / DOG

DOB: \_\_\_\_\_ SEX: MALE/FEMALE SPAYED/NEUTERED/INTACT

BREED: \_\_\_\_\_ COLOR: \_\_\_\_\_

WEIGHT: \_\_\_\_\_ MICROCHIP # \_\_\_\_\_

Sponsor Name: \_\_\_\_\_ Pet(s) name(s): \_\_\_\_\_



# NSA Naples Veterinary Treatment Facility

[usn.naples.navhospnaplesit.mbx.vet-clinic@mail.mil](mailto:usn.naples.navhospnaplesit.mbx.vet-clinic@mail.mil)

DSN 629-7913 or 081-811-7913

*\*Our clinic hours are posted on the bulletin board outside the veterinary clinic.*

## Recommended Checklist:

- Register pet(s) at the NSA Naples Veterinary Treatment Facility (located on Support Site) within 30 days upon arrival or adoption
- Register your pet(s) at your local ASL within 3 months upon arrival
- Find an Italian veterinary clinic for emergency/urgent care services and local RX
- Maintain annual rabies vaccinations during overseas tour
- Get updated ID tags with local contact information
- Obtain pet passport (review ASL handout)
- USE heartworm AND flea/tick preventative medication that will also protect against sand flies. Sand flies can transmit the Leishmaniasis disease year round.
- Find a boarding center or a reliable pet sitter
- Read the NSA Naples Pet Policy
- Understand and adhere to local Italian pet laws

## How to get an ITALIAN Pet Passport & Health/Export Certificate



1. By law, pet **MUST** be registered in the Italian ASL system. **Failure to register your pet can result in a fine of €300,00+**  
If you find or adopt or purchase a pet in Italy, you have 20 days to register it  
If you import a pet to Italy, you have 90 days to register it

The TNR Italy Facebook group has the blank registration form and instructions under “files”. There is no cost to register.

If you do not know if your pet is registered in the Italian ASL system, you can use these links to enter your pet’s microchip number. If it is registered, the site(s) will tell you which ASL location they are registered at. If nothing is available in the search, it means your pet is not registered. The base vet local microchip database is not connected to the Italian ASL system.

Campania ONLY - <http://www.anagrafecaninacampania.it/>  
Italy - [http://www.salute.gov.it/anagcaninapublic\\_new/home.jsp](http://www.salute.gov.it/anagcaninapublic_new/home.jsp)

2. The ASLs are an Italian government entity. They are not affiliated with the base veterinary clinic, any host nation veterinary clinic or the TNR Italy group. You **MUST** know which ASL office to go to and it is based on where you live. Each has their own payment requirement, area of responsibility, business hours and they are **NOT** interchangeable. The information in this document can change at any time.
3. ASL’s in Italy are responsible for people, pets, food safety and many other services. When you search for an ASL, be certain it is for veterinary (veterinario) or you may find yourself at the wrong location. This is the webpage to locate an ASL <http://www.anagrafecaninacampania.it/index.php/ricerca-asl>
4. A pet passport is required to travel on a commercial carrier within and out of Europe. You do not need a pet passport to fly on AMC/Rotator but it is recommended to have one in case you need to fly commercial or use a pet shipper.
5. The rabies vaccination has to be 22+ days old to get the initial pet passport or to renew an existing pet passport. Example: rabies vaccination date 01Feb2022. Count 22 days equals 23Feb2022. From 23Feb2022 forward, you can get or renew the pet passport. Travel to EU countries and the UK is valid (the UK has additional requirements). Travel to the USA is valid on the 31st day after the rabies vaccination. For the most up to date information for ANY country, visit their official government website.
6. You have to have a pet passport before you can get an Italian, ASL issued, health/export certificate.

These are instructions for **3 specific ASL offices in the Campania** region which handle veterinary services. **Use the GPS coordinates provided for the best directions.** If you use an address, you may end up at the wrong location.

### Payment for services

You must pay before you visit an ASL location. They do not accept any form of in office payments. If you pay the wrong ASL, you **WILL NOT** receive services or a refund. The payment is valid for 30 days so you can pay long before you visit. Payment detail is listed with each location. There are also photo examples.

### The two way to pay are:

Bank transfer – You need the IBAN number

The easiest is to go to Community Bank on Capo. If you do **NOT** have an account, take cash. The price for non-account holders is \$3.00. The price for account holders is \$1.00. Account holders do have the option to set up a direct transfer with their online access, but the process can take a few days to complete. If you cannot go to Community Bank, you can go to a local Italian bank and follow their instructions.

Postal money order – You need the c/c number

There is an Italian Post Office inside the JFC NATO base (hours are Mon – Fri 0830 – 1330 and Sat 0900 – 1200). Many people find this the most convenient but ANY Italian post office can do the money order for €1,50. The form if filled out similar to a bank check. There are examples. One for a NEW pet passport and 1 for a health/export certificate. If you need a different service, the prices are listed below.

**Residents of Giugliano in Campania: Lago, Licola, Pozzuoli, and nearby areas:**

ASL2NORD (Napoli 2 Nord)  
GPS: 40.8976141,14.1753352

Office hours – Mon. Wed. Fri. 0900 – 1300  
Phone 081 586 7105 Fax 081 742 4663  
Email: [ospedaleveterinario@aslnapoli2nord.it](mailto:ospedaleveterinario@aslnapoli2nord.it)

Note: Parking is extremely limited  
(photo of entrance and parking area)



**Payment: BANK TRANSFER IBAN IT 24 E030 6940 1031 0000 0300 014**

**Residents of Naples:**

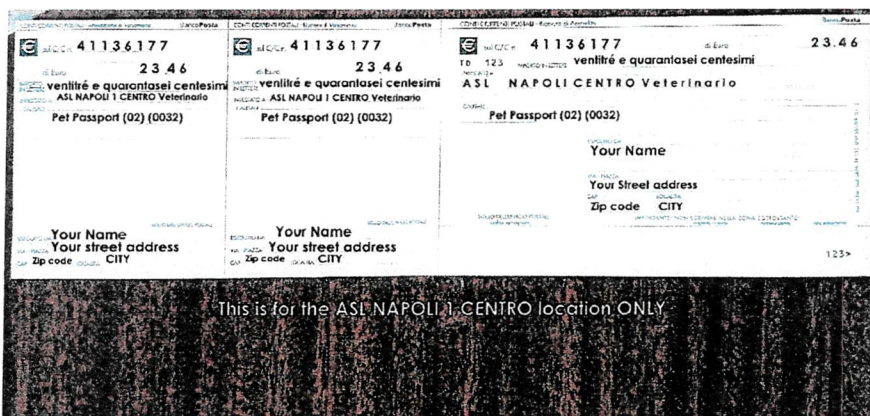
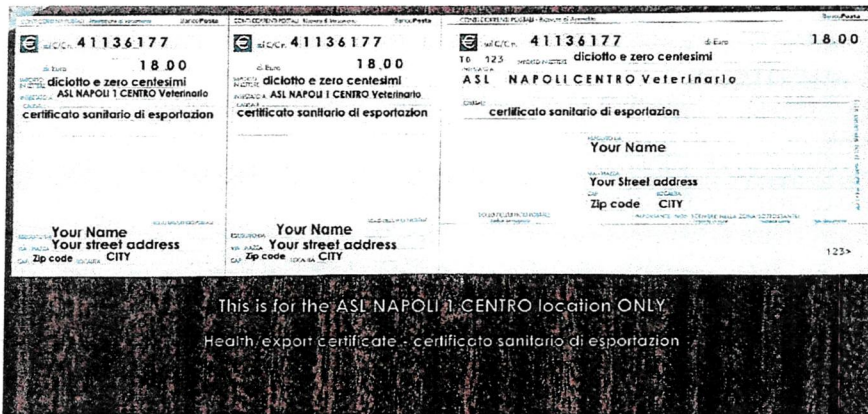
ASL NAPOLI 1 CENTRO Veterinario  
GPS cords: 40.8781763,14.2278504

Office hours: Mon – Fri 0900 – 1300 & 1500 – 1900 Sat 0900 - 1300  
Phone 081 254 9596 / 081 254 9598 / 081 254 9980  
Email: [pov.a@aslnapoli1centro.it](mailto:pov.a@aslnapoli1centro.it)

Note: Ask the gate guard where the  
“ufficio” (office) is  
(photo of the compound entrance)



**Payment: POSTAL MONEY ORDER c/c 41136177**  
Examples in photos





Regione Campania

Regione Campania  
Assessorato alla Sanità  
Settore Veterinario  
**Anagrafe Canina**

MODULO  
RICHIESTA  
ISCRIZIONE  
ANAGRAFE CANINI

**Il sottoscritto** (The undersigned; Owner name) \_\_\_\_\_

**Codice fiscale** \_\_\_\_\_ **nato a** (Country born in) \_\_\_\_\_

**il** (Date of birth) \_\_\_\_\_ **e residente in** (Resident of) \_\_\_\_\_

**alla via** (Address) \_\_\_\_\_

**c.a.p.** (Zip code) \_\_\_\_\_ **Tel.** (Telephone) \_\_\_\_\_

chiede, giusto quanto disposto dalla L. 281/91, l'iscrizione all'anagrafe canina del proprio cane/gatto:  
(He/She requests the provisions of L. 281/91 for the registration of his dog / cat)

**razza** (breed) \_\_\_\_\_ **sessu** (sex) \_\_\_\_\_

**data di** \_\_\_\_\_ **taglia** (size) \_\_\_\_\_

**nascita** (dob) \_\_\_\_\_ **segni particolari** (special

**mantello** (color) \_\_\_\_\_ **markings**) \_\_\_\_\_

**Sterilizzato** (sterilized) **NO** **SI** **Il** (date) \_\_\_\_\_

**Nome del cane/gatto** (name of dog/cat) \_\_\_\_\_

dichiara le seguenti informazioni sulla provenienza dell'animale (Declares the following information about the animal's origin):

dichiara di essere a conoscenza dei seguenti obblighi de legge (L.R. 3/2019) (Declares to be aware of the following legal obligations):

- denunciare, entro 3 giorni, la morte o lo smarrimento del soggetto; (Report, within 3 days, the death or loss of the pet;)
- denunciare, entro 5 giorni, la variazione della propria residenza o il trasferimento di proprietà del cane/gatto. (Report, within 5 days, the owner's change of address or the change of ownership of the dog/cat)

**Data** (date) \_\_\_\_\_ **FIRMA** (owner signature) \_\_\_\_\_

**documento di riconoscimento** (identification document)

	<b>Microchip assegnato</b> (microchip number)
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Si autorizza il trattamento dei dati personali ai sensi del G.D.P.R. 679/2016 e del D.L.vo 101 del 10 agosto 2018 (The processing of personal data is authorized pursuant to the G.D.P.R. 679/2016 and of Legislative Decree 101 of 10 August 2018)

**ASL II Veterinario**  
(ASL veterinarian)

\_\_\_\_\_ **FIRMA** (signature) \_\_\_\_\_



DEPARTMENT OF THE ARMY  
PUBLIC HEALTH ACTIVITY- ITALY  
NAPLES BRANCH  
PSC 808, BOX2  
FPO, AE 09618

MCEU-PHC

04 February 2022

MEMORANDUM FOR Naples Veterinary Treatment Facility (VTF) Clients

SUBJECT: VTF Client Policy Letter

1. ACCESS:

a. Only persons with a valid U.S. Armed Forces Identification Card are eligible for veterinary services at the VTF. Beneficiaries must be enrolled in Defense Enrollment and Eligibility Reporting System (DEERS). Reservists must be on active duty orders for more than 30 days.

b. Per AR 40-905 Chapter 3-4 paragraph, veterinary services will not be provided in support of commercial operations that breed or raise animals for sale or profit.

2. REGISTRATION AND RECORDS:

a. All animals must be registered in the Remote Online Veterinary Record (ROVR) within 30 days of arrival or adoption and maintain a valid rabies vaccination.

b. Pet owners are responsible for ensuring that their pet's vaccinations and medical status remain current.

c. Owners are responsible for transferring their pet's medical records during a Permanent Change of Duty Station, End of Time in Service, or change of ownership. A transfer of ownership letter is required to transfer ownership in ROVR and deliver care to the new pet owner. This letter must include the name of both the previous and new owner(s) and must be signed by the previous owner. Until a transfer is registered under the new owner's name, the previous owner remains legally and financially responsible for the pet.

d. If a pet has not been seen for three consecutive years, the pet's record will be placed in an inactive status. After five years, the record may be purged.

3. APPOINTMENTS:

a. Due to multiple mission priorities, the VTF provides medical care for privately- owned animals on a space-available basis and may not have availability

MCEU-PHC  
Subject: VTF Client Policy letter

on a short notice or emergency basis.

b. Pets are seen by appointment only. **Please arrive at least 10 minutes prior** to your scheduled appointment time to allow time for check-in.

c. Payment is due at time of service. In the event of an outstanding balance, your command may be notified. We accept only credit card payment. The DOD requires we charge a \$2.00 user fee on every transaction, including retail purchases.

d. Rabies vaccination status must be current for a pet to receive any service. If no proof of rabies vaccination is on file, the pet will be vaccinated at time of services.

#### 4. FACILITY ETIQUETTE:

a. Any animal interaction can potentially be dangerous. While children are welcome, parents/guardians are responsible for their safety and wellbeing at all times. Children in the clinic must be supervised at all times for their safety.

b. Children and/or pets will not be left unsupervised in the parking lot, vehicles or the waiting room. All pets must arrive on a leash or in a carrier.

c. Any client who uses profanity, abusive and disrespectful language towards any member of the VTF staff will be asked to leave immediately and will no longer be authorized services.

#### 5. NO SHOW POLICY:

a. **Failure to show for an appointment, unless cancelled at least 24 hours in advance, will result in a "No Show"**. We understand that last-minute circumstances arise; we will make exceptions to this policy on a case-by-case basis.

b. All appointments arriving on time will be given priority. **If you are running late, please call +081-811-7913** and we will make every effort to accommodate you. **If you arrive more than 10 minutes late, you may be asked to reschedule.**

c. All appointments that are considered to be a "No Show" will be notated in the patient's record. The repercussions are as listed below:

**(1) The first missed appointment will be notated without any repercussions.**

**(2) The second missed appointment will be notated and service privileges will be suspended for 30 days.**

**(3) The third missed appointment will be notated and service will be suspended for six months. If the pattern of missing appointments continues service privileges may be revoked permanently.**

6. PRESCRIPTIONS / MEDICATIONS:

a. In accordance with federal law and Army Regulation, prescription medications will not be dispensed without a valid veterinarian-client-patient relationship (VCPR). This requires that the pet be seen in Naples VTF or another US Army Veterinary Clinic within the past 12 months. Prescriptions from other Army Veterinary Clinics can be filled at Naples VTF, as long as there are refills remaining in ROVR. **It is illegal for the VTF to fill a prescription from off-post facilities.** If there is an active VCPR, we may be able to write a prescription upon the approval of the attending veterinarian.

b. Refill requests require 24-hours notice and must be picked up within 48 working day hours.

c. Heartworm preventive for animals over 6 months of age will only be dispensed with written proof of a negative heartworm test performed within the preceding 12 months, unless waived by the attending veterinarian.

7. EMERGENCY VETERINARY CARE:

a. The VTF **does not provide emergency care for privately-owned animals.** We strongly recommend that you identify at least one off-base veterinarian that provides emergency care and keep his or her contact information available. The Naples VTF can provide a list of emergency off-base veterinarians who speak English upon request. This list is provided for your reference, and does not imply DOD endorsement of any specific veterinarian(s).

8. The point of contact for this memorandum is the undersigned and can be reached at [paulynne.h.bellen.mil@mail.mil](mailto:paulynne.h.bellen.mil@mail.mil).

BELLEN.PAULYNN Digitally signed by  
BELLEN.PAULYNN.E.HO.15490671  
E.HO.1549067146 46  
Date: 2022.02.28 17:28:07 +01'00'

PAULYNNE H. BELLEN  
CPT, VC  
Branch Chief



## LOCAL VETERINARY CLINICS: CAMPANIA

### Averno Veterinary Hospital

081-524-6522 (clinic) or via FB message  
333-112-1123 (whatsapp)  
Via Monterusciello 33H, 80078 Pozzuoli NA, Italy  
Open Monday- Friday 9:30-16:00  
\*routine exams & emergency/urgent care, NO walk-ins

### Ambulatorio Veterinario Dott. Domenico Bortone

333-586-7703  
Via Giambattista Vico, 56, 81030 Gricignano di Aversa CE, Italy  
Open Monday-Friday 15:30-20:00, Saturday 15:30-19:00  
\*routine exams & emergency/urgent care  
\*walk-in only

### Clinica Global Veterinaria

081-502-0963  
Viale della Libertà, 133, 81031 Aversa CE, Italy  
Open 24 hours  
\*emergency/urgent care

### Ambulatorio Veterinario Dott. Bernardo Ciervo

081-060-0100  
Corso Umberto I, 701, 81033 Casal di principe CE, Italy  
Open Monday-Saturday  
\*walk-ins & appointments  
\*has English speaking staff

### Centro Veterinario Associato CDS, Dott. Salvatore

081-048-7600  
Piazza Niccolò Capasso, 2, 80028 Grumo Nevano NA, Italy  
Open Monday-Saturday

### Animal Food Veterinario

081-1881-3496  
Via Casacelle, 72, 80014 Giugliano in Campania NA, Italy  
Open 24 hours  
\*routine exams & emergency/urgent care  
\*accepts walk-ins

### Vet Village Policlinico Veterinario e Pronto Soccorso

081-1933-5838  
Via Alessandro Manzoni, 28g, 80127 Napoli NA, Italy  
Open 24 hours  
\*emergency/urgent care

### Veterinary Clinic Villa Felice

081-866-2870  
Via Montenuovo Licola Patria, 79, 80078 Pozzuoli NA, Italy  
Open 24 hours  
\*ONLY emergencies

### Ambulatorio Veterinario Omniavet

081-598-3166  
Via Franco Alfano, 2/A, 80123 Napoli NA, Italy  
Open Monday-Saturday  
\*routine exams, specialists & emergency/urgent care  
\*has English speaking staff

### Clinica Veterinaria Animal Medical Care, Dott. Sozio

081-633-0526  
Via Nicola Fasano, 72, 80078 Pozzuoli NA, Italy  
Open Monday-Saturday  
\*has English speaking staff

*Please note: The Naples VTF is not affiliated, associated, authorized, endorsed or connected with any of these establishments. We are providing them to you to augment the medical care of your pets and you are free to choose any provider of your choice.*